

Certificate of Achievement for
Excellence in Patient Satisfaction
2008

This certificate is awarded to

Ann Arbor Dermatology

This award acknowledges practices that demonstrate a commitment to using patient satisfaction data to improve quality of care. In a comprehensive Patient Satisfaction Survey conducted independently by BSM Consulting, results verify that this practice excels in the area of patient satisfaction performance compared to its peers.

Lisa Peltier

Lisa Peltier
Vice-President of Operations
BSM Consulting

5/23/08

Date